**SUBMISSION OF A COMPLAINT[[1]](#footnote-1)**

(sent by the customer to Crypto2Cash to: support@crypto2cash.com)

1.a. ***Information about the complainant***

Name/Name of legal entity:

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First name:

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EUID or, if no EUID, national registration or ID number:

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Where applicable, legal entity identifier (LEI code):

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Where applicable, customer reference:

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Address (street, number, floor) (for legal persons: registered office):

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Postal code:

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City:

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Country:

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Tel.

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Email address:...........................................................................................................................

1.b. ***Contact details (if different from 1.a)***

Surname/Name of legal person:

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First name:

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Address (street, number, floor) (for legal persons: registered office):

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Postal code:

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City:

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Country:

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Tel.

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E-mail address:

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2.a. ***If applicable, details of legal representative (power of attorney or other official document proving the appointment of the person as representative must be attached to this form)***

Surname/Name of legal person:

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First name:

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Registration number and (if applicable) LEI code:

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Address (street, number, floor) (for legal entities: registered office):

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Postal code:

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City:

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Country:

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Tel.

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Email address:

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2.b. ***Contact details (if different from 2.a)***

Nickname/Name of legal entity:

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First name:

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Address (street, number, floor) (for companies: registered office):

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Postcode:

...........................................................................................................................

City:...........................................................................................................................

Country:

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Tel.

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E-mail:

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3. **Information about the complaint**

3.a. ***Full reference of the crypto-asset service to which the complaint relates (i.e. name of the crypto-asset service provider, crypto-asset service reference number or other reference numbers of relevant transactions...)***

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3.b. ***Description of the content of the complaint***

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Attach documents supporting the facts described.

3.c. ***Date of the facts giving rise to this complaint***

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3.d. ***Description of any damage, loss or inconvenience***

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3.e. ***Other remarks or relevant information (if applicable)***

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*SIGNATURE*

**COMPLAINANT/LEGAL REPRESENTATIVE OF THE COMPLAINANT**

Documents attached (please tick the appropriate box): *Power of attorney or other official document proving the appointment of the person as representative*

*Copy of the contractual documents relating to the investments to which the complaint relates*

*Other documents supporting the complaint:*

1. För svenskspråkiga versionen snälla till s. 6 [↑](#footnote-ref-1)